

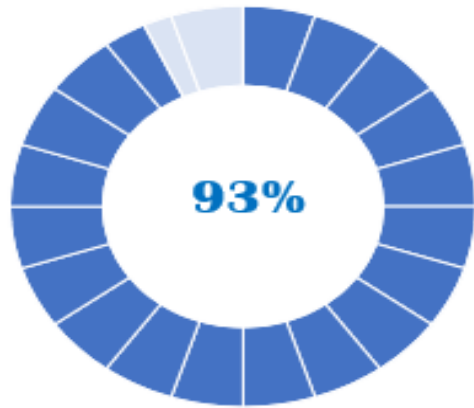


SCHOOL OF HEALTH
AND MEDICAL SCIENCES
Healthcare Administration

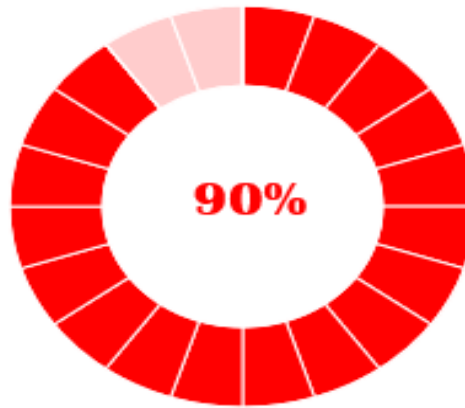
SETON HALL UNIVERSITY

ASSESSMENT OF SETON HALL UNIVERSITY'S
MASTERS IN HEALTHCARE
ADMINISTRATION PROGRAM'S
COMPETENCY ATTAINMENT
(2017-18 TO 2018-19)

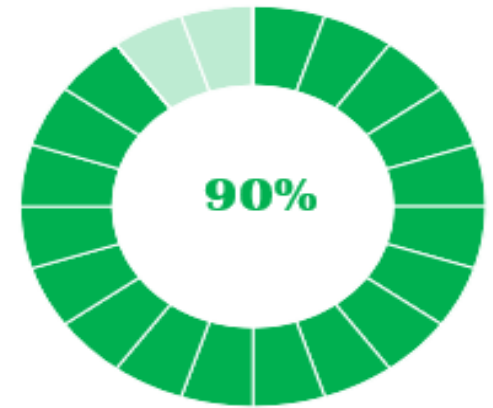
MHA PROGRAM LEVEL ASSESSMENT SCORES ON COMPETENCY DOMAINS (SUMMER 2017 – FALL 2018)



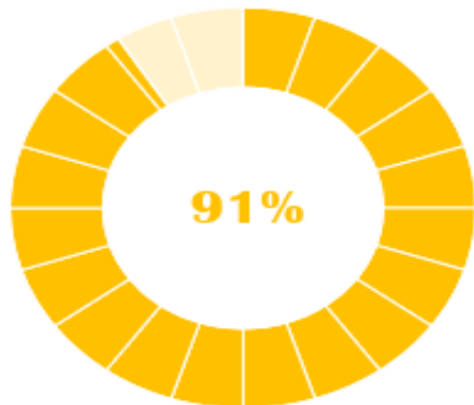
Leadership in the Healthcare Environment



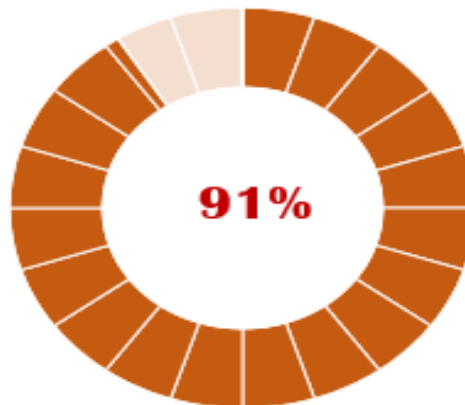
Critical Thinking in a Complex and Competitive Environment



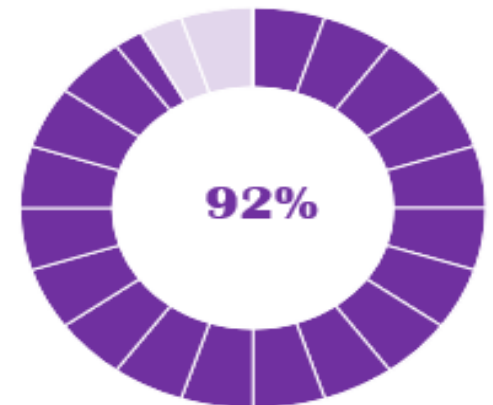
Management in the Healthcare Environment



Population Health within the Healthcare Environment



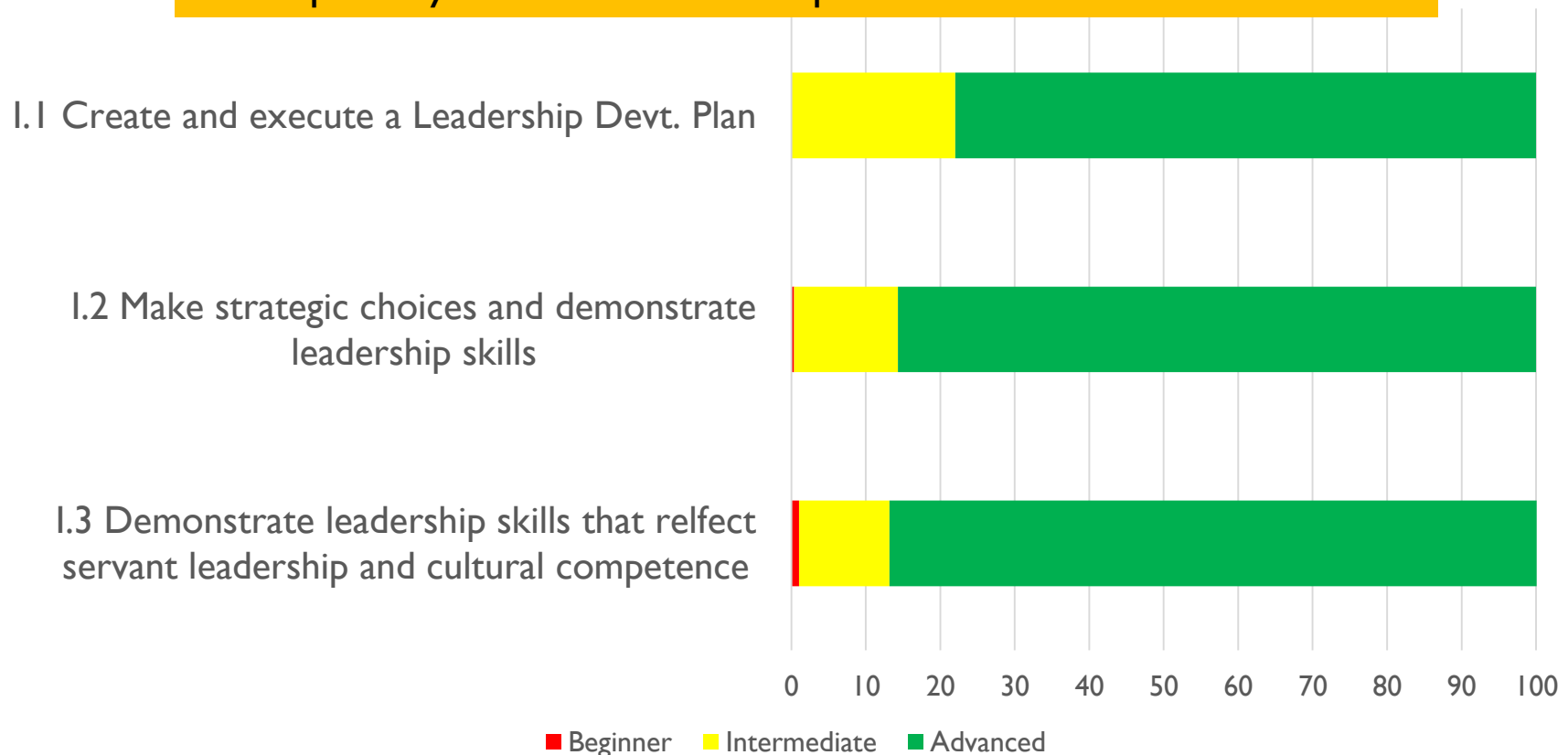
Communication



Professionalism and Ethics

MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain I: Leadership in the Healthcare Environment



MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain II: Critical Thinking in a Complex and Competitive Environment

II.1 Apply appropriate concepts and skills



II.2 Analyze cause and effect



II.3 Assess changing internal and external environment



II.4 Apply the scientific method

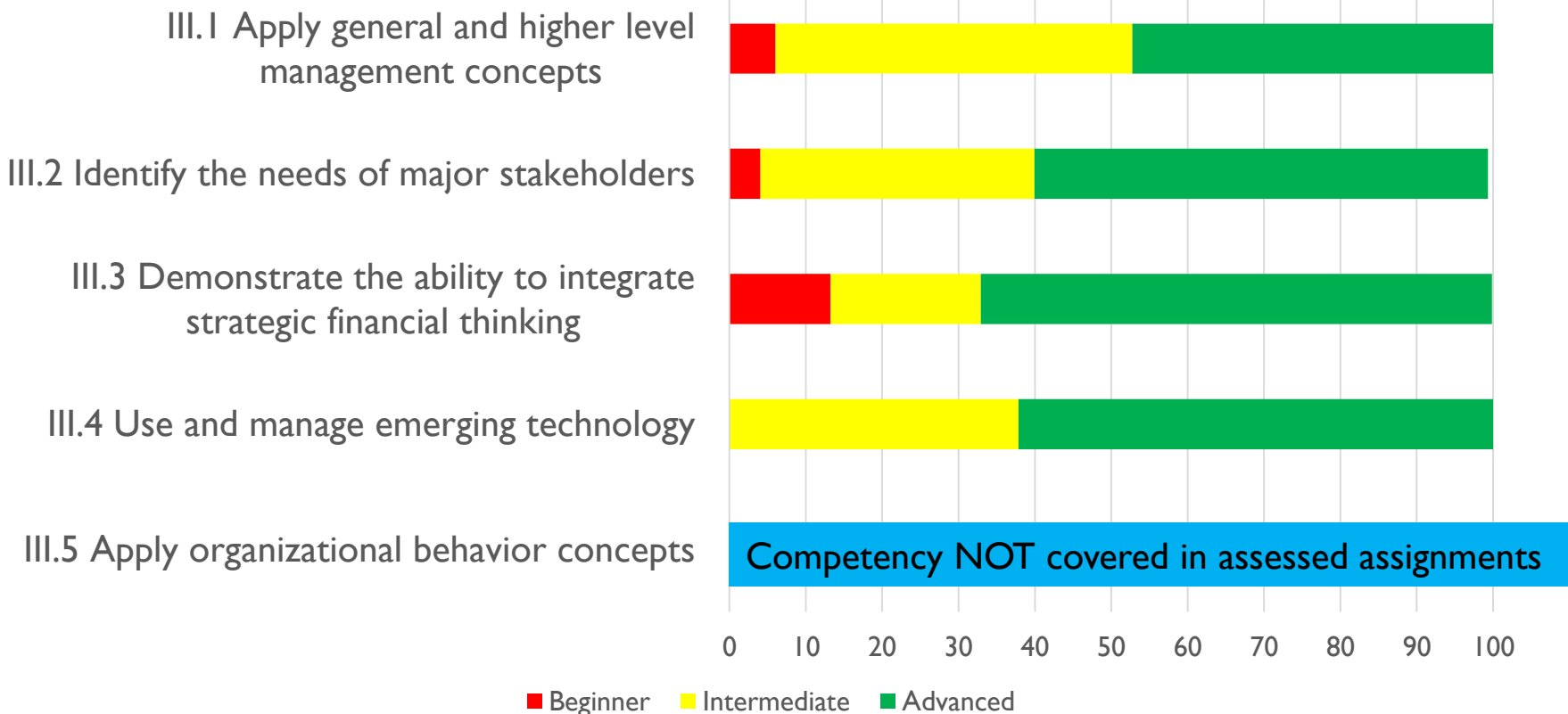


0 10 20 30 40 50 60 70 80 90 100

■ Beginner ■ Intermediate ■ Advanced

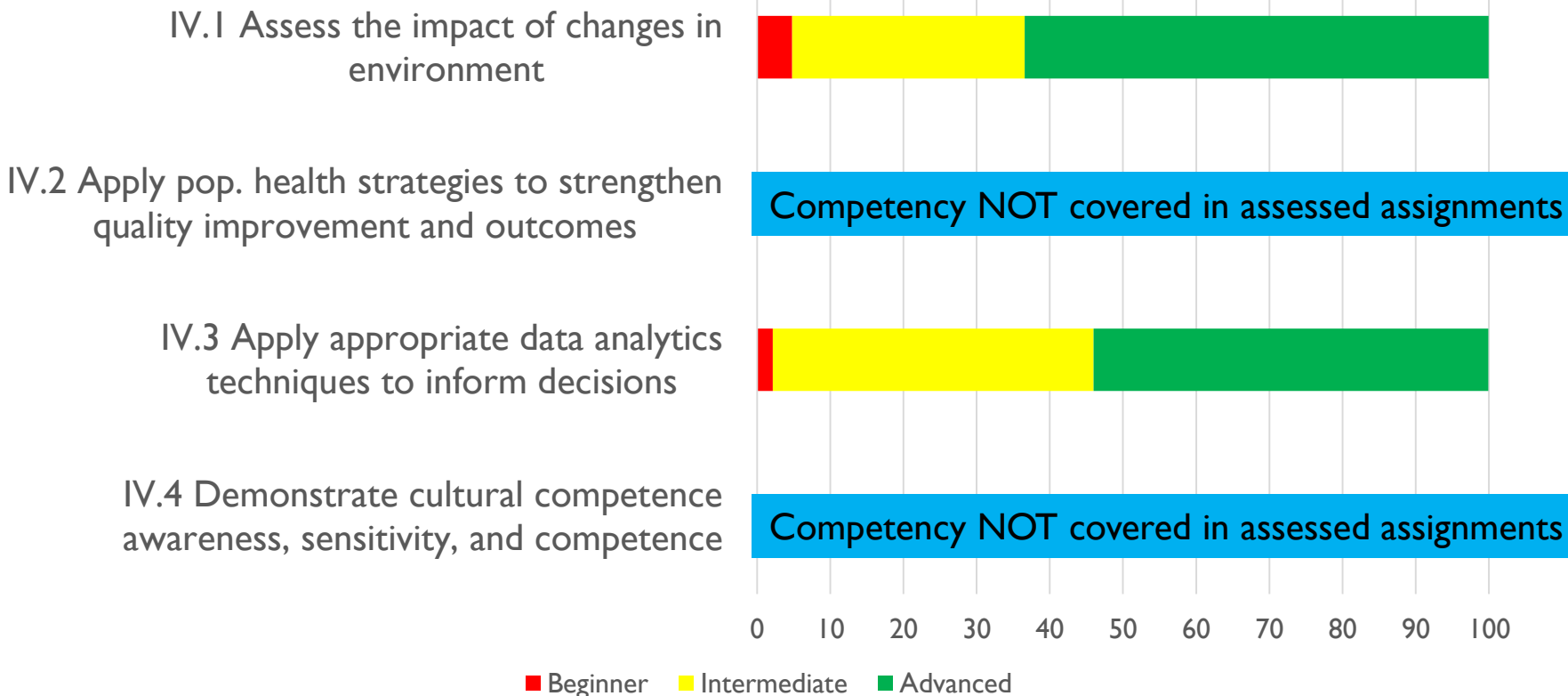
MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain III: Management in the Healthcare Environment



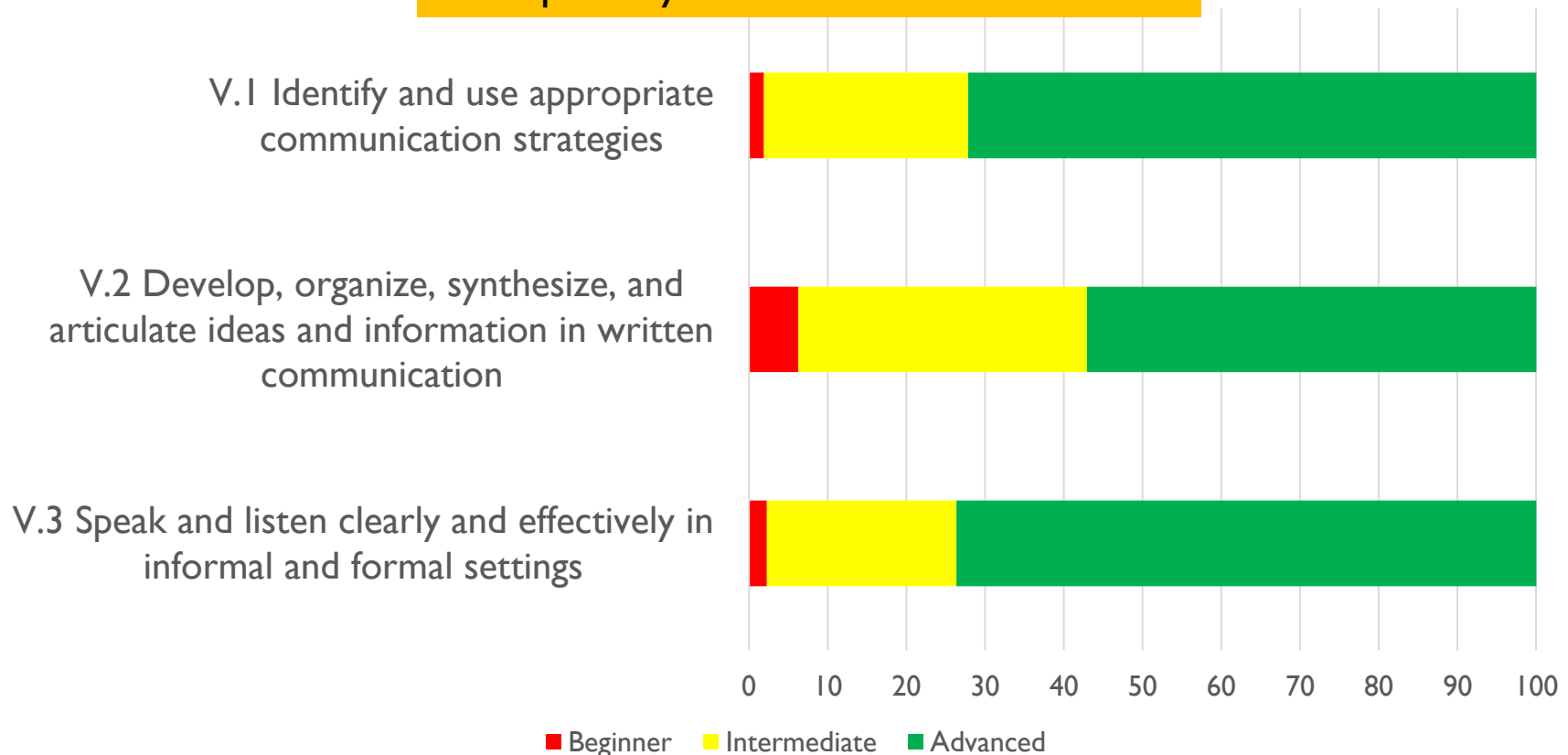
MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain IV: Population Health within the Healthcare Environment



MHA PROGRAM LEVEL ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (%) (SUMMER 2017 – FALL 2018)

Competency Domain V: Communication



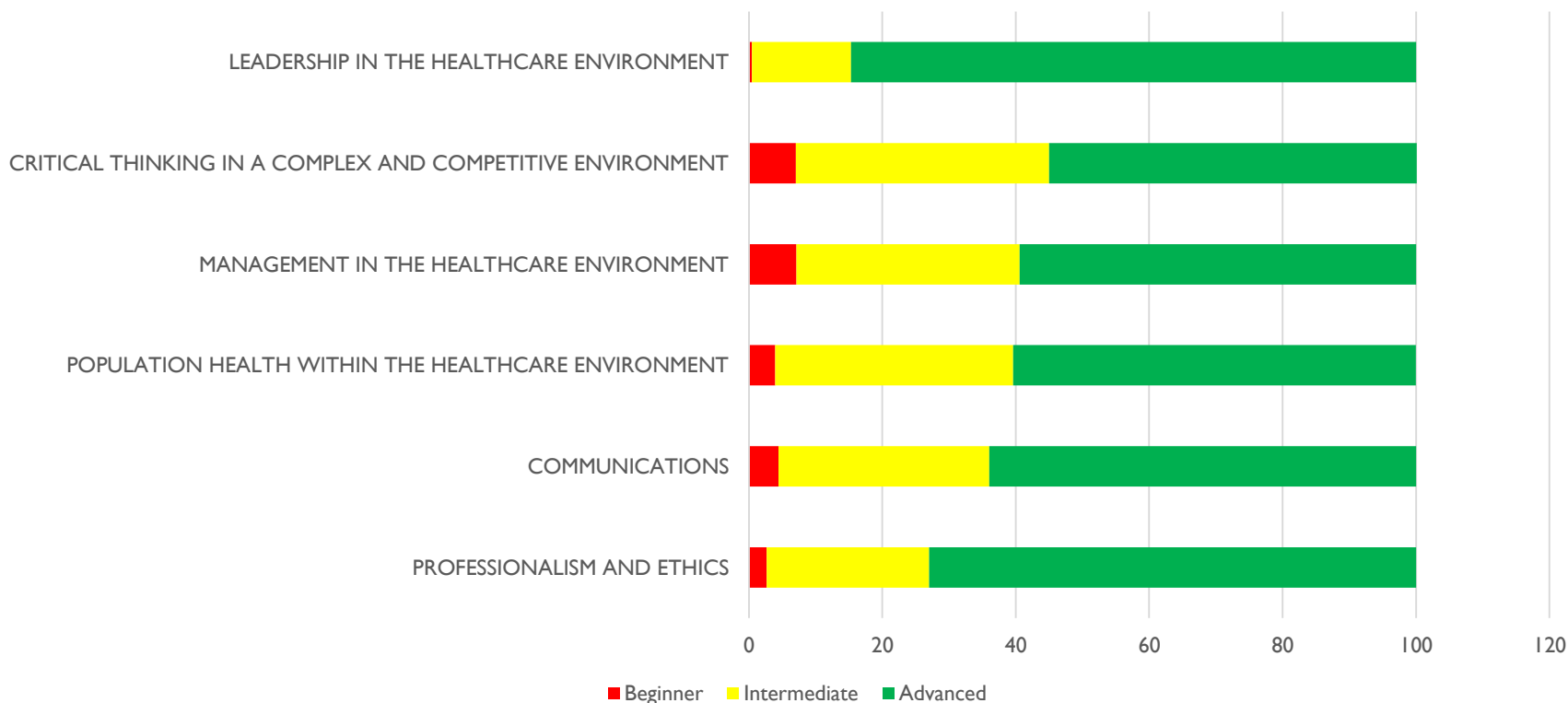
MHA DOMAIN-LEVEL PROGRAM ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (SUMMER 2017 – FALL 2018)

Competency Domain VI: Professionalism and Ethics



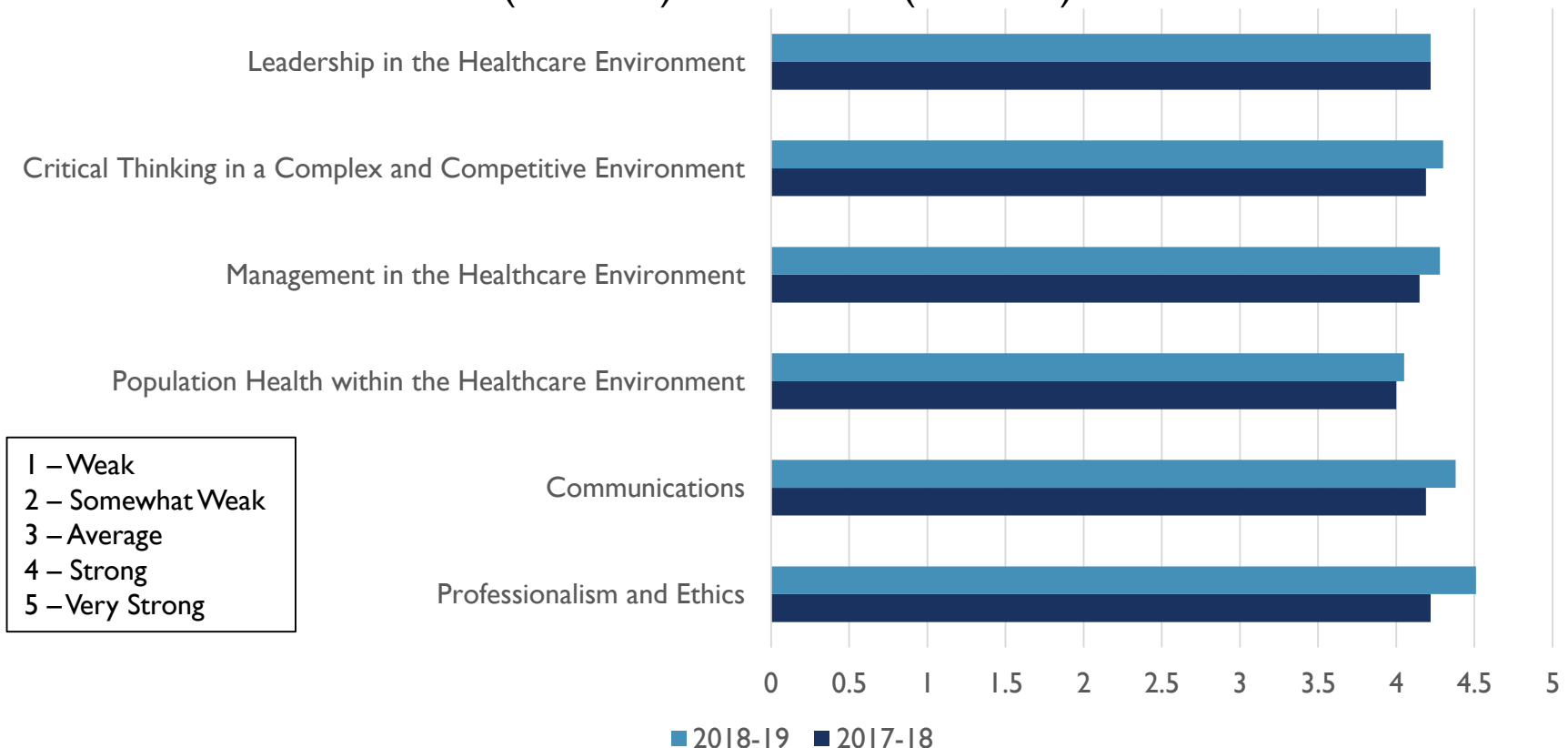
MHA DOMAIN-LEVEL PROGRAM ASSESSMENT ACROSS 56 ASSIGNMENTS FROM 14 COURSES (SUMMER 2017 – FALL 2018)

Domains of Competency Assessment (%)



HOW STRONG WAS THE MHA CURRICULUM IN DEVELOPING COMPETENCIES? (2018-19 AND 2017-18)

N = 40 (2018-19) and N = 20 (2017-18)



AFTER COMPLETING THIS MHA PROGRAM, HOW WOULD YOU RATE YOUR COMPETENCIES? (2018-19 AND 2017-18)

N = 42 (2018-19) and N = 20 (2017-18)

